



VOLUNTEER DRIVER FAQs

What does a volunteer driver do?

Volunteer drivers will meet a Kids' Meals route driver at the **Ripley House (4410 Navigation Blvd.) at 9 a.m.**, where they will pick up food supplies and information. Volunteers will deliver the lunches in their own vehicle. Volunteers can reserve anywhere from one to five routes.

What are the qualifications?

Volunteer drivers must be **21 years of age or older**, with a **valid driver's license** and insurance. Additionally, volunteer drivers must pass a **background check**.

How long does it take to drive a route?

Each route will take around an hour and a half, beginning at 9 a.m..

Can I have family and friends ride with me?

Yes. It is encouraged to have two volunteers per vehicle. More passengers are allowed, but it is important to ensure that there is room in your vehicle for the food supplies. For more details, contact our Director of Volunteering, **Whitney Easterling** at volunteer@kidsmealshouston.org.

How do I sign up?

To sign up to be a volunteer driver, register at <https://kidsmealshouston.volunteermatters.org/> or contact Whitney at volunteer@kidsmealshouston.org.

Where do I meet the driver?

Volunteer drivers meet a Kids' Meals route driver at the Ripley House, located at **4410 Navigation Blvd, at 9 a.m.** When you arrive, pull around to the backside of the building. The driver will meet you outside. You do not need to enter the building.

How do I know where to deliver the lunches?

Volunteer drivers will be given a route sheet that has the name of the family and their address. The route sheet has turn by turn directions.

How many lunches to I drop off at each house?

The route sheet you are given will indicate how many lunches should be dropped off at the house. However, there are days where a family might require more lunches (due to a school-aged child being home sick, watching a neighbor or relative's child, etc.)

What do I do when I arrive at the house?

When you arrive at a house, you will honk your horn to notify the family you have arrived with their lunches. The children will come up to your vehicle to pick up their lunch. **There is no need to exit your vehicle.**

What if no one comes to pick up the lunch?

If no one comes out of the house after the first honk, you can try honking again. If there is still no response, move on to the next house. If possible, give the next client the lunches you were unable to deliver from the previous house. You do not need to return to the house again. **Please do not leave lunches at the house if no one is there to receive them.**

What if I can't find a house or have questions while I am on route?

If you are having trouble finding a house, call the Kids' Meals staff driver for assistance. On most days this will be **Blanca**, who can be reached at **(713) 545-7087**. If Blanca is off-duty, you will be given the number of a different staff driver upon arrival at the Ripley House. Additionally, you can always contact the **Kids' Meals office** at **(713) 695-5437**.

What if I have leftover lunches when I finish the route?

Occasionally, there are days that some families are not home to receive their lunches. If this is the case, it is okay to give other families on the route the extra lunches. Lunches that have been out of the cooler all day cannot be served the following day, so **the goal is to distribute all of the lunches before the end of your route.**

What do I do when I finish the route?

When you finish the route, **return all of the supplies** (food supplies, Kids' Meals car identification, etc.) to the Ripley House front office. There will be a bin with a Kids' Meals logo on it.

IMPORTANT NUMBERS

Kids' Meals Driver (Blanca)

(713)-545-7087

Kids' Meals Lead Driver (Arnold)

(281)-571-9338

Kids' Meals Office

(713) 695-5437